

National Indicators 2008/2009 April - September 2008						
Indicator Description		Quarter One	Performance	Quarter Two	Performance	Comments
Customer Service & ICT						
NI 14: Reducing avoidable contact: Minimising the proportion of customer contact that is of low or no value to the customer	Actual		No Data	29.35%	G	
	Target	35% avoidable or failure contact		35.00%		
Development Control and Major Developments						
NI 157: Processing of planning applications as measured against targets for "major" application types	Actual	85.70%	G	76.92%	A	
	Target	National target: 60% Local target: 85%		85.00%		
NI 157: Processing of planning applications as measured against targets for "minor" application types	Actual	55.40%	R	60.47%	R	
	Target	National target: 65% Local target: 91%		91.00%		
NI 157: Processing of planning applications as measured against targets for "other" application types	Actual	73.10%	R	72.02%	R	
	Target	National target: 80% Local target: 93%		93.00%		
Environmental Services						
NI 185: CO2 reductions from local authority operations	Actual		No Data (annual)		No Data (annual)	The data for the whole year is still being compiled - data is required from a large number of areas, USEA are gathering the data from all parts of the organisation - a lot is now captured the rest should be ready by the beginning of November.
	Target	2008 data to provide baseline		2008 data to provide baseline		
NI 188: Planning to adapt to climate change	Actual	SCORE = 0	No Data (annual)	SCORE = 0	No Data (annual)	This is to be produced annually as a self assessment with a score 0-4 (4 = highest). Our current score is 0 although we meet some of the criteria for a score of 1.
	Target					

Indicator Description		Quarter One	Performance	Quarter Two	Performance	Comments
NI 191: Residual household waste per household	Actual	est 129kg/h/hold	A	260.54kg/h/hold	A	This is difficult to calculate during the year since the calculation uses the number of households as at the end of March 2008. This will be re-calculated at the end of the financial year using the number of households as at the end of March 2009.
	Target			254		
NI 192: Household waste sent for reuse, recycling and composting	Actual	53.80%	G	53.04%	G	
	Target	49.00%		49.00%		
NI 194: Levels of air quality - Reduction in NOx and primary PM10 emissions through local authority's estate and operations	Actual		No Data (annual)		No Data (annual)	Data calculated for Jan-Dec 2008 and will form baseline. Consultant engaged to put data in Defra on-line spreadsheet. Data should be ready in August 08.
	Target	Baseline data in 2008		Baseline data in 2008		
NI 195(a): Improved street and environmental cleanliness - Litter	Actual		No Data (annual)	4	G	Litter standards are improving and outperforming the target
	Target	Not yet specified		6		
NI 195(b): Improved street and environmental cleanliness - Detritus	Actual		No Data (annual)	9	G	Standards are improving and should improve more later in the financial year when the benefit of a new mechanical sweeper fleet should be realised.
	Target	Not yet specified		11		
NI 195(c): Improved street and environmental cleanliness - Graffiti	Actual		No Data (annual)	1	G	Graffiti is not a major issue now graffiti contractor is in the district once/twice per month.
	Target	Not yet specified		1		
NI 195(d): Improved street and environmental cleanliness - Fly Posting	Actual		No Data (annual)	0	G	No major issues at the moment.
	Target	Not yet specified		1		
NI 196: Improved street and environmental cleanliness - fly tipping	Actual	tipping down & enforcement up	G	tipping down & enforcement similar to 07/08	A	This is an annual measure and looks at fly tipping levels and enforcement actions. Fly tipping is up by around 20 incidents on the first six months (340 incidents compared to 320 in '07/08) but enforcement activity is broadly similar.
	Target					

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Exchequer						
NI 180: The number of changes of circumstances which affect customers' HB/CTB entitlement within the year	Actual		No Data		No Data	Figures have been made available by DWP to end of August which is 2444, and we are awaiting the September figures. There will be a new software release that may allow us to obtain these figures ourselves before the end of the year.
	Target					
NI 181: Time taken to process Housing Benefit / Council Tax Benefit new claims and change events	Actual		No Data		No Data	The average days to assess claims are increasing (36 days for September) due to the vacancies we are carrying. This is being addressed by the employment of additional suitably experienced temporary resources (1 officer has started in October and another will start at the beginning of November). It will still take a while to be back within target but improvements should be seen from November onwards.
	Target					
Finance						
NI 179: Value for money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year	Actual	£124k	G		Report in October	This is due to be reported in October 2008.
	Target	£260k (full year)		£260k (full year)		
Housing Services						
NI 155: Number of affordable homes delivered	Actual	28	G	40	G	
	Target	24		40		
NI 156: Number of households living in temporary accommodation	Actual	113	G	104	G	
	Target	114		110		

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NI 187: Tackling fuel poverty - people receiving income based benefits living in homes with a low energy efficiency rating	Actual		No Data (annual)		No Data (annual)	In initial discussions with 2 providers to conduct necessary survey but far from concluding. Housing believe they can secure data later in year. Progress update at next report.
	Target					
Planning and Affordable Housing Policy						
NI 154: Net additional homes provided	Actual	57	R	164	R	Target of 681 for the year (170/171 per quarter is based on expected supply from deliverable and developable sites from 2007 Annual Monitoring Report (AMR). This quarter's provisional figure reflects the impact that the credit crunch is having on housebuilding rates nationally. It also reflects delay on sites such as Bankside and former RAF Upper Heyford. The 2008 AMR will review the projections for 2008/09 onwards.
	Target	170		341		
NI 159: Supply of ready to develop housing sites	Actual		No Data (annual)		No Data (annual)	Not monitored on quarterly basis. Possible near-term review of housing expectations may alter percentage.
	Target	rolling target of 100%		rolling target of 100%		
NI 170: Previously developed land that has been vacant or derelict for more than 5 years	Actual		No Data (annual)		No Data (annual)	Work required to establish baseline - to be ready for annual return
	Target	Low and reducing % based on baseline 2006		Low and reducing % based on baseline 2006		
Recreation and Health						
NI 8: Adult participation in sport and active recreation	Actual		No Data (annual)		No Data (annual)	This data is collected by Sport England via an annual Active People survey in Oct/ Nov with results available following Jan/ Feb. Delivered through CDC Recreation and Sports Development team working with Oxfordshire Sports Partnership, the Local Sports Network and other facility providers.
	Target	1% increase in participation		1% increase in participation		

Indicator Description		Quarter One	Performance	Quarter Two	Performance	Comments
NI 56: Obesity among primary school age children in Year 6	Actual		No Data (annual)		No Data (annual)	Data will be collected nationally and disseminated to the local PCT. To be reported at year end. CDC Health Strategy and Improvement Officer works closely with the PCT in delivery initiatives across the District.
	Target	Local targets have still to be set by PCT		Local targets have still to be set by PCT		
NI 110: Young People's participation in positive activities	Actual		No Data (annual)		No Data (annual)	Information not yet available. Monitoring will be done through the Oxfordshire Play Partnership of which CDC is an active member. The CDC Play and Young People Officer develops opportunities for young people to participate in positive activities.
	Target	Local targets have still to be set by County Partnership		Local targets have still to be set by County Partnership		
Safer Communities and Community Development						
NI 15: Serious violent crime rate	Actual	0.1 (crimes per 1000 popn.)	G	0.2 (crimes per 1000 popn)	G	TVP actual figures indicate 28 recorded incidents in 08/09 compared to 35 in 07/08. As figures are so low, this results in a high percentage variance
	Target	Reduction of 5% against 07-08		Reduction of 5% against 07-08		
NI 16: Serious acquisitive crime rate	Actual	1.66 (crimes per 1000 popn.)	G	4.4 (crimes per 1000 popn)	A	Theft from vehicles and vehicle interference are the only areas to increase which has impacted on overall performance.
	Target	Reduction of 5% against 07-08		Reduction of 5% against 07-08		
NI 20: Assault with less serious injury crime rate	Actual	1.27 (offences per 1000 popn.)	G	3.3 (offences per 1000 popn)	A	Domestic Abuse assaults have fallen. Non DA related assaults have increased.
	Target	Reduction of 5% against 07-08		Reduction of 5% against 07-08		
NI 35: Building resilience to violent extremism	Actual		No Data (annual)		No Data (annual)	Strategy and action plans still to be devised
	Target					
NI 184: Food establishments in the area which are broadly compliant with food hygiene law	Actual		No Data (annual)		No Data (annual)	No data available until Q4. Test reports being run on Uni-form to assess data quality.
	Target					

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Urban and Rural Services						
NI 197: Improved local biodiversity active management of local sites	Actual		No Data (annual)	Indicator Deleted	N/A	Indicator deleted. Revised guidance from Audit Commission states that "Defra has confirmed the Spatial Level is Single tier and county councils" therefore district councils are not expected to report directly into the EDC.
	Target					
Cross-Service Indicator						
NI 182: Satisfaction of business with local authority regulation services	Actual		No Data		No Data	Survey forms being prepared for introduction in October.
	Target					

Green	9	28.13%
Amber	5	15.63%
Red	3	9.38%
No Data	3	9.38%
No Data (annual survey planned)	11	34.38%
No Target	0	0.00%
No report for period	1	3.13%
Total	32	
Overall NI Status	Red	